

Changes to the Primary Care Extended Access Service in Warrington

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PCN Representatives

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Representatives

Advisory Note

Please note that the changes being discussed today DO NOT affect access to your GP surgery. Contacting your Practice regarding your personal health will remain **unaffected**.

The same applies to the Out of Hours Service which is also based at Bath Street Health and Wellbeing. This service will remain unaffected by the changes taking place.

What is a Primary Care Network

PCNs were announced as part of [NHS England's Long Term Plan](#) in January 2019. They have been put in place to improve and extend the range of services that are available in the community and join up the care that is provided from different organisations.

It is expected that by practices working together with a range of local providers, including community services, social care and the voluntary sector, they will be able to make resources go further.

Each PCN looks after approximately 30,000 – 50,000 patients, although some may have slightly more or fewer patients than that. PCNs will offer care on a scale which is small enough for patients to get the continuous and personalised care they value, but large enough to be resilient through working in partnership with others in the local health and care system.

Which PCN do I belong to?

Primary Care Networks

Quay Healthcare CIC

GP Practices

East PCN

Clinical Director – Dr Rakhi Raj

Birchwood Medical Centre – Alison Warburton

Padgate Medical Centre – Andrea Catterall

Fernhead Cross Medical Centre – Nicki Golding

Warrington Innovation PCN (WIN)

Clinical Director – Dr Dan Bunstone

4 Seasons Medical Centre - Liz Hewitt

Chapelford Medical Centre - Helen Carton

Culcheth Medical Centre - Shelley Moores

Guardian Medical Centre - Hannah Glyde

Parkview Medical Centre - Gillian Adamson

Springfields Medical Centre - Lorraine Stratulis

Westbrook Medical Centre - Valerie Hinds

South PCN (SWaN)

Clinical Director – Dr Ash Ahluwalia

Brookfield Surgery - Debbie Taylor

Lakeside Surgery & Grappenhall Surgery - Deborah Jones

Latchford Medical Centre - Katy Taberner

Stockton Heath Medical Centre – Karen Chrischoli

Stretton Medical Centre & The Branch Surgery Appleton - Judith Greaves

Central East PCN

Clinical Director – Dr Mike Northey

Cockhedge Medical Centre - Stephanie Whitenburgh

Fairfield Surgery - Sharon Williams

Greenbank Surgery - Gwen Green

Holes Lane Surgery - Lindsey Tonge

Manchester Road Medical Centre - William Napier

Central and West PCN

Clinical Director – Dr Laura Mount

Not assisted by Quay Healthcare CIC

Causeway Medical Centre - Christine Brierley

Dallam Lane Medical Centre – Katie Nelson

Eric Moore Partnership - Julie McCann

Folly Lane Medical Centre – Emma Smith

Penketh Health Centre - Adina Cadman

Helsby Street Medical Centre – Maia Ensor



Purpose of this Consultation

On 1st March 2022, NHS England published the updated GP contract regulations for 2022/23. The contract includes arrangements for a new ***Enhanced Access service***, which is the further development of two existing services, known as extended hours service and extended access service.

This new service aims to improve patient access to primary care. The five Primary Care Networks in Warrington are consulting with their patient populations to ensure the new enhanced access service is fit for purpose and meets the local needs of patients

Current Services

Currently patients in Warrington have the opportunity to access two types of Extended Access Services outside of core General Practice hours (08:00-18:30):

1. CCG commissioned Extended Access

Extended Access to primary care was introduced by NHS England in 2016 to ensure everyone has easier and more convenient access to GP services. In Warrington this service, via face to face and online appointments is:

- currently delivered by Quay Healthcare CIC from Bath Street Health and Wellbeing Centre on Legh Street
- available at evenings and weekends

2. NHS England commissioned Extended Hours Access

Extended Hours Access was first introduced in July 2019 by NHS England to further enhance access to GP services. In Warrington this service, via face to face and online appointments is:

- currently delivered from GP Practices to all registered patients within their respective PCN
- available at evenings, weekends and early mornings

Why is this changing?

The NHS has been changing a lot recently, with new initiatives and organisations being developed by the Government.

With the national developments of PCNs, the funding and responsibility for Extended Access must transfer from the CCG to the PCNs by October 2022.

NHS England directs that the new Enhanced Access arrangements aim to remove variability and improve patient understanding of the service. The new offer is based on PCNs providing bookable appointments outside core hours, utilising the full multi-disciplinary team, and offering a range of general practice services, including ‘routine’ services such as screening, vaccinations and health checks, in line with patient preference and need.”

What are the changes?



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Collaborative PCN Proposal

The Collaborative PCN, is four PCNs across Warrington working together to deliver Extended Access Services.

- Pilot service since August 2021
- Hub & Spoke model (Orford Jubilee and GP locations across the town)
- 498 (97%) positive comments from people who have used the service during the pilot
- Central location
- Accessible



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Proposed Model

All collaboration networks

Warrington Innovation Network

South Warrington Network

East and Central East Networks

4 Seasons Medical Centre

Parkview Medical Centre

Latchford Medical Centre

Stockton Heath Medical Centre

1 Manchester Road

Orford Jubilee Hub

	4 Seasons Medical Centre	Parkview Medical Centre	Latchford Medical Centre	Stockton Heath Medical Centre	1 Manchester Road	Orford Jubilee Hub
Monday	6.30pm – 8pm		6.30pm – 8pm		6.30pm – 8pm	
Tuesday	6.30pm – 8pm		6.30pm – 8pm		6.30pm – 8pm	
Wednesday		6.30pm – 8pm		6.30pm – 8pm	6.30pm – 8pm	
Thursday	6.30pm – 8pm			6.30pm – 8pm	6.30pm – 8pm	
Friday						6.30pm – 8pm
Saturday						8am-4pm
Sunday						10am-2pm



Your views matter!

We are looking for your views on the new Enhanced Service and a formal 12 week public consultation is now underway, between Tuesday 3rd May – Sunday 26th July 2022.

You can contact the Collaborative PCN with your feedback via:

warccgextaccesscic@nhs.net

You can also contact NHS Warrington CCG, who are supporting PCNs, to give your comments via email or telephone, below:

warccg.halccg.commseng@nhs.net

01925 30 30 30

More information can be found on the CCG website

www.haltonwarringtonccg.nhs.uk



Where can you find us next?

We are hosting drop in sessions at the spoke sites whilst the consultation is running between Tuesday 3rd May – Sunday 26th July 2022.

Our next one is:

**Saturday 28th May - 1st Floor Orford Jubilee,
between 10am and 1pm**